

## CASE STUDY: GOVERNMENT

# Government Employee Badge Issuance



## Background

### Streamlining Investigator Badge Printing with the [SMART-51D](#)

As government agencies expand their workforce across multiple offices, securely issuing employee identification badges becomes increasingly complex. Organizations require a centralized credential management system that allows local offices to produce secure ID badges while maintaining consistent standards, protecting sensitive information, and improving operational efficiency.



## The Challenge

### Decentralizing Badge Issuance While Maintaining Security

The National Statistical Office of the Republic of Korea manages thousands of public officials across its headquarters and regional offices. As the number of investigators and employees grew, relying solely on centralized badge production created unnecessary delays and limited operational flexibility.

The agency needed a secure credential issuance solution that would allow each regional office to issue temporary and permanent employee badges independently while maintaining centralized oversight, standardized badge designs, and accurate personnel records.

## The Solution

### A Centralized Badge Management Platform with Local Printing

The National Statistical Office implemented the **SMART-51D Dual-Sided ID Card Printer** with **SMART iDesigner (SmartID)** to create a secure, nationwide badge issuance system. SmartID centralized employee data and badge templates while enabling authorized regional offices to issue credentials locally through one integrated platform. Combined with the SMART-51D's automatic dual-sided printing and high-speed performance, the solution streamlined badge production, maintained consistent standards, and required minimal user training for fast adoption.

## The Results

- Enabled local badge issuance across multiple offices
- Centralized employee data and badge management
- Reduced admin workload & processing delays
- Ensured consistent badge quality across office

**By moving badge production closer to individual offices, the National Statistical Office significantly improved operational efficiency while maintaining centralized control of employee credentials.**

**The combination of SMART-51D printers and SmartID software enabled faster badge issuance, reduced administrative delays, and provided a more flexible credential management process for investigators and government employees. Staff appreciated the system's ease of use, while administrators benefited from consistent badge quality, reliable operation, and simplified management across multiple locations.**