

CASE STUDY: CASINO

Casino Employee Credential Security



IDP AMERICAS

Background

Strengthening Employee Identification & Access Control with the SMART-81L

A multi-property casino and entertainment resort needed a more secure and durable credential solution for employees, contractors, and management staff. With hundreds of team members requiring access to restricted areas throughout the property, the organization sought to improve credential security while reducing the frequency of badge replacements.



The Challenge

Enhancing Security Across a Large Gaming Property

The casino relied on employee credentials for access to gaming floors, cash handling areas, surveillance rooms, back-of-house operations, and administrative offices. Existing badges were prone to wear and lacked advanced security features, making visual authentication difficult and increasing the risk of unauthorized duplication.

The Solution

Upgrading to [SMART-81L](#) Series Printers

The casino selected the IDP SMART-81L Retransfer Printer with integrated lamination to upgrade its employee credential program. The SMART-81L provided high-definition, edge-to-edge printing and durable laminated credentials designed to withstand daily use. The casino also incorporated holographic laminate overlays and access control technologies to strengthen badge authentication and improve facility security.

The Results

- Enhanced card durability and longer badge life
- Reduced badge replacement frequency
- Improved employee credential security and authentication
- Support for advanced access control technologies

By implementing the SMART-81L, the casino strengthened its employee credential program while improving badge durability and facility security. The combination of retransfer printing, lamination, and advanced credential technologies helped create a more secure and reliable identification system across the property.